



Letter No.8350/08-1
Public (Telephones.I) Department
Secretariat, Chennai-9
Dated: 25.02.2008

From

Thiru D. Jothi Jagarajan, I.A.S.,
Secretary to Government

To

All Secretaries to Government, Chennai-9
All Heads of Department

Sir,

Sub: Telephones – Recovery of excess call charges incurred in the residential telephones of officers – Instructions – Issued.

Ref: G.O.Ms.No.336, Public (Telephone-I) Department, dated 19.4.1994

I am directed to invite attention to the Government Order cited wherein the Government have prescribed the procedure for recovery of excess call charges incurred in residential telephones of officers.

2. In para 4(b) of the Government Order cited it was directed that the excess call charges for the residential telephone of Officers should be recovered from the officer within two months from the date of settlement of relevant bill. The Pay and Accounts Officer/Treasury Officers were empowered to watch the recovery of excess call charges within the stipulated period of two subsequent bi-monthly bills and if it is not done by the officers voluntarily, the Pay and Accounts Officers / Treasury Officers were permitted to stop payment of current telephone bill and the officer concerned has to pay for reconnection. They were also directed to stop payment on subsequent telephone bills, if the chalan for the remittance of excess call charges is not produced along with the next bimonthly bill. The Government Order in full can be viewed at the link www.tn.gov.in/gorders/public/default.htm and copy of it can also be downloaded.

3. In spite of the directions issued in the Government Order cited it has been frequently brought to the attention of the Government by the Accountant General that the excess call charges incurred in the residential telephones of Officers are not recovered immediately, and in some cases the officers have been permitted to retire from Government Service by the concerned departments of Secretariat without recovering the excess call charges from the Officers.

4. I am therefore to state that the excess call charges incurred in the residential telephones of the officers should be recovered from the concerned officer after the settlement of the relevant bill without fail. The department which settles the relevant residential telephone bill of an officer should route out the subsequent bill to him and obtain a certificate to the effect that the officer has already remitted the excess call charges, incurred in his residential telephone previously, to Government Account.

5. The Pay and Accounts Officer/Treasury officers are empowered to watch the recovery of excess call charges and if it is not done by the Officers voluntarily, the Pay and Accounts Officer/Treasury Officers are permitted to stop payment of current telephone bill, and in case of disconnection of telephone due to non payment of bill, the Officer concerned would have to pay for the reconnection as per the orders issued in para 4(b) of the Government Order cited. No waiver will be given for any excess calls on residential telephone and the entire excess call charges will be recovered from the officers concerned straightaway and remitted to Government Account.

6. The above instructions may be followed scrupulously.

Yours faithfully,

Sd.../..

for Secretary to Government

Copy to

The Director of Treasuries and Accounts, Chennai -35

(with a request to give suitable instructions to all subordinate officers)

All Pay and Accounts Officers/All Treasury Officers

The Public (Special.A/Special.B/OP.I) Department, Chennai – 9

The Tamil Nadu Legislative Assembly Secretariat (OP), Chennai - 9