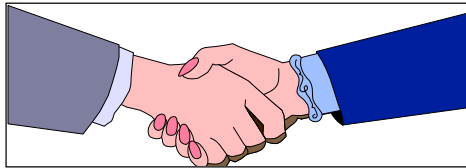


CITIZEN CHARTER



2011

TAMILNADU POLLUTION CONTROL BOARD

76, Anna Salai, Guindy, Chennai – 32.

VISION

- The vision of TNPCB is to control, prevent and abate pollution of streams, wells, land and atmosphere in the State of Tamil Nadu to protect the environment from any degradation through effective monitoring and legislation.

MISSION

- Provide a transparent and efficient administration towards achieving the vision of the organization.
- Take the critical objective feed back in right spirit and undertake appropriate corrective measures.
- Upgrade services continuously by infusing state of the art technologies.
- Redress the grievances of public, entrepreneurs, etc., on environmental issues with due concern.
- Monitor the water quality of important rivers, lakes, and coastal regions by conducting periodical inspection and sampling.
- Conduct ambient air quality surveys in important cities, industrial estates, major habitations, to ensure compliance of air quality standards.

- Conduct research and development activities relating to pollution of water, land, air pollution and its prevention, control and abatement thereof.
- Impart training to staff of TNPCB, Government organizations, Non-Governmental Organizations, personnel from industries, local bodies etc., to make them competent and capable of controlling and advising on waste treatment and pollution prevention techniques suitable to the local needs.
- Participate in environmental awareness programmes to create awareness on environmental issues among all the stake holders.

TAMILNADU POLLUTION CONTROL BOARD

The Indian Constitution lays down in the Directive principles of State Policy the following duties for the State and the Citizen.

The State shall endeavour to protect and improve the environment and to safeguard the forests and wild life of the country

It shall be the duty of every citizen of India – to protect and improve the natural environment including forests, lakes, rivers and wild life and to have compassion for living creatures.

Tamil Nadu Pollution Control Board (TNPCB), a statutory organization, enforces the provisions of the Water (Prevention and Control of Pollution) Act, 1974 as amended and the Air (Prevention and Control of Pollution) Act, 1981 as amended and the relevant provisions/rules of the Environment (Protection) Act, 1986 for the abatement of pollution of water, air and land. Among its activities are monitoring of facilities of treatment and disposal of effluents/emissions from the industries and local bodies and water resources in the

State to assess their quality.

In discharging the duties entrusted to it, TNPCB investigates, collects and disseminates data relating to water, air and land pollution, lays down standards for sewage/trade effluent and emissions. TNPCB ensures proper treatment and cleaner technology options.

TNPCB, established in 1982, with Corporate Office at Chennai has 31 District Offices. Also, TNPCB has five advanced environmental laboratories, and nine district environmental laboratories for the analytical support in monitoring and surveillance.

The Board has classified the industries into ultra red, red, orange and green, based on their pollution potential for effective monitoring and granting consent to them with relevant periodicity. The District officers of the Board periodically inspect every industry under their jurisdiction to assess the functions of pollution control measures provided to treat the effluents and gaseous emissions.

TNPCB issues show-cause notices, takes legal actions and also issues directions for closure, stoppage of power supply etc against erring industries/agencies

for non-compliance of pollution control requirements.

The District Officers have been delegated with powers to issue consent/renewal of consent to orange and green category industries, to issue renewal of consent to small-red category industries and to issue show cause notices and stoppage of power supply etc., to erring industries.

TNPCB plays a catalytic role in the implementation of Common Effluent Treatment Plants (CETPs) for small scale units located in clusters like tanneries, textile bleaching and dyeing units, hotels and hospitals.

TNPCB has inventorised hazardous waste generating units and is taking effective steps for safe disposal of hazardous wastes either individually or collectively in Treatment Storage and Disposal Facility (TSDF). TNPCB has inventoried health care units in the State. All the hospitals have made agreement with the Common Biomedical Waste Treatment Facility (CBMWTF) for the disposal of the biomedical waste. The CBMWTF consists of autoclave, shredder, incinerator and secured land fill facilities. In Tamilnadu, 11 CBMWTF's are in operation. TNPCB has

taken several initiatives in the management of E-waste and issued consent for ten E-waste recyclers for segregation and recovery of the waste.

TNPCB has an Environmental Training Institute, with the objective to impart training to staff of the Pollution Control Board, from representatives Industries, Executives of Municipalities and Corporations, and Non-Governmental Organizations.

TNPCB is also creating environmental awareness among all stake holders in the State. Various awareness campaigns, workshops, rallies, etc. are conducted at regular intervals to highlight important environmental issues. Newsletters, pamphlets and booklets on environmental issues are published periodically.

TNPCB strictly follows the Right to Information Act to respond to the information required by the applicant.

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List of Pollution Control Acts and Rules Implemented by TNPCB

- The Water (Prevention and Control of Pollution) Act, 1974 as amended in 1978 and 1988.
- Tamil Nadu Water (Prevention and Control of Pollution) Rules, 1983.
- The Water (Prevention and Control of Pollution) Cess Act, 1977 as amended in 2003.
- The Water (Prevention and Control of Pollution) Cess Rules, 1978 as amended in 1992.
- The Air (Prevention and Control of Pollution) Act, 1981 as amended in 1987.
- The Tamil Nadu Air (Prevention and Control of Pollution) Rules, 1983.
- The Environment (Protection) Act, 1986.
- The Environment (Protection) Rules, 1986.
- The Hazardous Wastes (Management, Handling and Transboundary Movement) Rules, 2008 as amended in 2009 and 2010.

- The Public Liability Insurance Act, 1991.
- The Manufacture, Storage and Import of Hazardous Chemical Rules, 1989 as amended in 2000.
- The Bio-Medical Wastes (Management and Handling) Rules, 1998 as amended in 2003.
- The Plastic Waste (Management and Handling) Rules, 2011.
- The Fly Ash Notification 1999.
- The Municipal Solid Wastes (Management and Handling) Rules, 2000.
- The Noise Pollution (Regulation and Control) Rules, 2000.
- The Coastal Regulation Zone Notification, 2011.
- The Batteries (Management and Handling) Rules, 2001 as amended in 2010.
- The Environment Impact Assessment Notification, 2006 as amended.

Functions of TNPCCB

Corporate Office

- Overall control of field offices and laboratories
- Technical/consent wing (Red category units)
- Legal wing
- Planning and Development section
- Monitoring of highly polluting industries
- Environment awareness cell
- Environmental Training Institute
- GIS cell
- All the environmental issues

District Offices

- Close monitoring of industrial pollution
- Sample collection
- Investigation of complaints

- Issue/renewal of consent to orange and green category industries
- Issue of renewal of consent to small-red category industries
- Issue of show cause notice to erring industries
- Legal proceedings
- Public hearing procedures
- Other district level issues

Laboratories

- ◆ Analysis of effluent samples
- ◆ Analysis of ambient air/stack emission in industries
- ◆ Vehicle emission monitoring
- ◆ Monitoring of ambient air quality in important cities and critically polluted areas
- ◆ Monitoring of water sources

Locations of the Offices and Laboratories of TNPCB

Corporate Office	
Chennai 76, Anna Salai, Guindy, Chennai - 600032.	22353134 to 22353137/ 044-22353068 044-22353156
District Offices headed by District Environmental Engineers	
Chennai 552, Poonamalle High Road, Arumbakkam, Chennai-106.	26268603/ 044-26268603
Ambattur 77-A, South Avenue Road, Ambattur Industrial Estate, Chennai – 600058.	26246522/ 044-26246522
Thiruvallur 43/397-A, Annai Indira Gandhi Road, Rajajipuram, PHASE-II, Thiruvallur – 620 001.	27664425/ 044 - 27664425
Maraimalai Nagar Maraimalai Adigalar Street, Next to Municipal Office Maraimalai Nagar Chennai – 603209.	27454422/ 044-27454422
Sriperumbudur 539/3, Bazaar Street, Balaji Complex, Padappai – 601 301.	27174524/ 044-27174524

Vellore Auxilium College Road, (Opposite to Auxilium College Road) Gandhi Nagar, Vellore – 632006.	2242700/ 0416-2242700
Vaniyambadi Haji Abdul Sahib Street, C.L.Road, Vaniyambadi- 635751.	224831/ 04174-224831
Hosur Plot No. 140-A, SIPCOT Industrial Complex, Hosur – 635126.	2278822/ 04344-2278822
Namakkal 597, Salem Main Road, P.S.K. Towers, Namakkal – 637001.	276725/ 04256- 276725
Salem SIVA TOWER, 1/276, Meyyanur Main Road, P.B.No. 457, Salem – 636004.	2448526/ 0427-2448526
Erode No.155, D.V. Complex, Nehru Street, Erode – 638 001.	2251592/ 0424-2251592
Perundurai Door No. 167, Ist Floor, VRV Complex, Bhavani Road, Perundurai, Erode District – 638 052.	225590/ 04294-225590
Tiruppur II nd Floor, Kumaran Commercial Complex, Kumaran Road, Tiruppur – 641601.	2207199/ 0421-2207199

Coimbatore J. Kapila Towers 266, Mettupalayam Road, Coimbatore – 641043.	2444608/ 0422-2444608
Thiruchirapalli 25, Developed Plots, Thuvakudy, Thiruchirapalli -620015.	2501558/ 0431-2501558
Karur No. 26, Ramakrishnapuram West, Karur – 639001.	230522/ 04324-230522
Cuddalore 21-A, Siva Complex (2 nd Floor), Imperial Road Tiruppapuliur, Cuddalore – 607002.	223867/ 04142-223867
Pudukkottai TS. 6107, Kalyanaramapuram, First Floor Thirukokaranam, Pudukkottai - 622 003.	220888/ 04322-220888
Madurai Survey No. 668 & 669, SIDCO Industrial Estate, Kappalur, Madurai – 625008.	2484738/ 0452-2484738
Dindigul Plot No. 44, Jayaraj Bhavan, 9 th Cross Street, Thiruvalluvar Salai, Dindigul – 624003.	2423161/ 0451-2423161
Virudhunagar 6/26, Gangai Street, Madurai Road, Virudhunagar – 626001.	242442/ 0452-242442

Thoothukudi C7 & C9, SIPCOT Industrial Complex, Thoothukudi – 628003.	2341298/ 0461-2341298
Tirunelveli 30/2, SIDCO Industrial Estate, Pettai, Tirunelveli – 627010.	2342931/ 0462-2342931
Tiruvannamalai 541/B, Ashok Nagar Vengikkal, Tiruvannamalai - 606604	233118/ 04175 - 233118
Villupuram No. 4/338, Ellis Chatram Road, Villupuram – 605602.	259885/ 04146- 259955
Thanjavur 3, 4th Cross Street, Sri Ram Nagar, Reddipalayam Road, Thanjavur – 613004.	240558/ 04362-240558
Nagapattinam No. 14, Perumal Sannadhi Street, Nagapattinam 611001.	221832/ 04365-221832
Nagercoil 22/15, Parvathavarthini Street, West Collectorate, Nagercoil - 629001.	229442/ 04652-229442

<i>District Offices headed by Assistant Environmental Engineers</i>	
Udhagamandalam 7-A, Convent Road, St. Mary's Hill, P.B.No. 52, Udhagamandalam – 643001.	2443109/ 0423-2443109
Theni c/o District Environmental Engineer, Plot No. 44, Jayaraj Bhavan, 9 th Cross Street, Thiruvalluvar Salai, Dindigul – 624003.	2423161/ 0451-2423161
Sivagangai No.5, Perumal Koil Street, Geethamahal 1 st Floor, Sivangangai - 603561	243903/ 04575 - 243903

Advanced Environmental Laboratories	
Chennai TNPCB Annexe Building, 76, Anna Salai, Guindy, Chennai – 600032.	22352647/ 044-22301598
Madurai Survey No. 668 & 669, SIDCO Industrial Estate, Kappalur, Madurai – 625008.	0452-2489497
Salem SIVA TOWER, 1/276, Meyyanur Main Road, P.B.No. 457, Salem – 636004.	0427-2448054
Cuddalore No. 65, 1 st Floor, Sekar Nagar, Nellipuppam Main Road, Cuddalore – 607001.	04142-233332
Coimbatore 136-D, Swami Iyer New Street, Ganga Garden, Coimbatore – 641001.	0422-2340174

District Environmental Laboratories	
Thiruvallur 77-A, South Avenue Road, Ambattur Industrial Estate, Chennai – 600058.	044 - 26350560
Vellore 13,7 th Main Road, Gandhi Nagar, Vellore – 632006.	0416-2247906
Hosur Plot No. 149-A, 1st Floor, SIPCOT Industrial Complex, Near Dharga, Hosur – 635126.	04344-278885
Tiruppur II nd Floor, Kumaran Commercial Complex, Kumaran Road, Tiruppur – 641601.	0421-2244876
Thiruchirapalli 25, Developed Plot, Thuvakudi, Thiruchirapalli – 620015.	0431-2501457
Dindigul 44, Jayaraj Bhavan, 9th Cross Street, Thiruvalluvar Salai, Dindigul – 624003.	0451-2428591
Tirunelveli 30/2, SIDCO Industrial Estate, Pettai, Tirunelveli – 627003.	0462-2342919

Manali at Chennai 552, Poonamalle High Road, Arumbakkam, Chennai-106.	044-26268603
Thoothukudi 10 G, Toovipuram, 8 th Street, Thoothukudi – 628003.	2324705/ 0461-2324705

Procedure for issue of consent by TNPCB

TNPCB issues consent to new industries in two stages. Consent to establish is issued depending upon the suitability of the site before the industry takes up the construction and consent to operate is issued after installation of pollution control measures to satisfy the standards.

Issue of Application Forms

- Application forms are issued in the District offices for red, orange and green category of industries under Water Act and Air Act. The application forms can also be downloaded from TNPCB website. (www.tnpcb.gov.in)

Receipt of Application Forms

- The application for consent in the prescribed application forms along with consent fee and required details are received in the District Office and are checked for correctness. Application forms can also be submitted on-line. (www.pcboac.tn.nic.in)

Inspection of Industries

- On receipt of the application for consent in full shape, the field officers make inspection of the

industry/site and assess the details furnished, site suitability, adequacy of pollution control measures, etc.

Issue of Consent

- The application for consent and the inspection report are scrutinized in Head office/District Offices and consent is issued in the prescribed format for the eligible industries. Consent is issued to the red category industries in head office, orange and green category industries in district offices.

Renewal of Consent

- The industry has to make a requisition with consent fee for renewal of consent.
- The renewal of consent is issued to the industries after assessing the compliance in respect of achievement of the standards, implementation and operation of the pollution control measures. This is done with inspection report and previous result of analysis of the samples of effluent/emission.

Validity of Consent

- Consent to the new industries for establishment is issued with 2 years validity and the industries have to apply for consent to operate before commissioning of operation.
- Consent to operate is normally issued with one year validity.
- Renewal of consent is issued to certain category of industries with increased period validity as per latest B.P.Ms.No.49 dated 21.11.2007 if the industry come forward voluntarily to pay consent fee for the required period of validity.
- For certain category of less polluting industries such as tea factories, consent is issued with 5 years validity.

Restrictions on Location of Industries

- Consent is issued to the industries after assessing the suitability of the site.
- As per G.O.Ms.No.213, Environment and Forests (EC-I) Department, dated 30.3.89, the scheduled highly polluting industries (Annexure-I) are not allowed within 1 km radius of water sources as

prescribed in the G.O.

LIST OF HIGHLY POLLUTING INDUSTRIES

- ✓ Distilleries
- ✓ Tanneries, Sago, Sugar, Dairies and Glue
- ✓ Fertilizer
- ✓ Pulp & Paper (with digester)
- ✓ Chemical units generating trade effluent containing such pollutants which may pollute air, water and land before treatment and those chemicals which may alter the Environmental quality by undergoing physical, chemical and biological transformation.
- ✓ Petroleum Refinery
- ✓ Textile dyeing units
- ✓ Steel plant (Electroplating Heat treatment etc)
- ✓ Ceramics
- ✓ Thermal Power Station
- ✓ Basic Drug Manufacturing units
- ✓ Pesticide
- ✓ Asbestos

✓ Foundries

- In G.O.Ms.No.127, Environment and Forests (EC-III) Department, dated 8.5.1998 as amended in G.O.Ms.No.223, dated 2.9.98, orders were issued that the specified industries as in G.O.Ms.No.213, dated 30.3.1989, the above 1 km stipulation has further been increased to 5 km radius in respect of certain important rivers viz, Cauvery and its tributaries, Pennaiyar, Palar, Vaigai and Tamirabarani.
- Industries attracting Environmental Impact Assessment Notification, 2006 notified by Government of India shall also obtain Environmental Clearance and shall undergo public hearing for certain category of Industries.

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IMPORTANT PUBLIC INVOLVED ACTIVITIES

1. RTI Act, 2005.

In pursuance to the directions of Govt. of Tamil Nadu, Tamil Nadu Pollution Control Board has designated the Member Secretary as Appellate Authority. The Joint Chief Environmental Engineer at Corporate Office, is the Public Information Officer at Board Office and all the District Environmental Engineers in the Districts have been designated as Public Information Officers at District level. Public Information Officers throughout the State will provide information to the persons requesting information under the Right to Information Act, 2005.

2. Public hearing

Some specific categories of industrial projects require Environmental Clearance from the Ministry of Environment and Forests, (MoEF) Government of India as per the Notification issued. As per the direction of the MoEF, the TNPCB conducts public hearing headed by the District Collector. After conducting public hearing, the details of the minutes are sent to the MoEF, Govt. of India.

3. TNPCB Publications

(a) Newsletters

TNPCB publishes news letter on quarterly basis. It contains the news about the activities of the Board, environmental issues in various districts, articles on latest developments in environment, environmental awareness news etc, It is widely circulated to Government departments, District Collectors, all State Pollution Control Boards.

(b) Legislation Book and Compendium

In view of creating proper awareness of the provisions and regulations of the Environmental Acts among those who are to abide by them and are concerned in protection of environment, TNPCB brought out a book "Pollution Control Legislation Vol. I & II" and compendium of G.O.s, B.P.s and Notifications for the benefit of protecting the environment.

4) Environmental Awareness:

An awareness cell is established in the head office to promote environmental awareness. Various awareness campaigns, workshops, rallies are being conducted regularly to highlight important environmental issues.

STATUS OF ACHIEVEMENTS

(From 28.02.1982 to 31.03.2011)

1. Issue of Consent to Establish		
a	Under Water Act	13,994 Industries
b	Under Air Act	13,992 Industries
2. Issue of Consent to Operate		
a	Under Water Act	33,055 Industries
b	Under Air Act	30,199 Industries
3. Legal Actions		
a	Show cause notices issued	52,116 Industries
b	Closure orders issued	9,527 Industries
c	Cases filed under Water Act	321 Nos.
d	Cases filed under Air Act	134 Nos.
4. Common Effluent Treatment Plants Commissioned		
a	Tanneries	13
b	Textile Dyeing	20
c	Hotels & Lodges	1
5. Hazardous Waste Management		
a	Units identified	2,855 Nos.
b	Authorizations issued	2,539 Nos
c	Sites identified for common treatment and disposal	5 Nos.

d	TSDF	1 No
e	Isolated Chemical Storages	5 Nos
6. Vehicle Emission Monitoring		
a	No. of stations	3 Nos.
b	No. of tests done	4,15,181
7. Ambient Air Quality Monitoring		
a	Chennai	8 Stations
b	Tiruchirapalli	5 Stations
c	Coimbatore	3 Stations
d	Thoothukudi	3 Stations
e	Madurai	3 Stations
f	Salem	1 Station
g	Continuous AAQ Monitoring	6 Stations
8. River Monitoring		
a	Chennai City Waterways	34 Stations
b	Cauvery	20 Stations
c	Tamiraparani	7 Stations
d	Palar	1 Station
e	Vaigai	1 Station
9. Environmental Training Institute		
a	Programmes conducted	397 Nos.
b	Participants trained	17,177 Nos.

T.K.M. CHINNAYYA
MINISTER FOR ENVIRONMENT