

DEPARTMENT OF SUGAR

CITIZEN'S CHARTER

The Department of Sugar was established in the year 1969 with the objective of promoting cane development and regulating the functions of Sugar Industry in general and the Public and Coop. Sugar Mills in particular in the State. The Commissioner of Sugar looks after the development and regulation of cane supply and supervises the working of the Coop. Sugar Mills as Registrar of Coop. Societies for Coop. Sugar Mills and administers the Public Sector Sugar Mills as Managing Director. The Commissioner of Sugar has also been designated as Cane Commissioner and has to enforce the provisions under Sugarcane Control Order, 1966 and Tamil Nadu Sugar Factories Control Act, 1949.

THE FUNCTIONS OF THE DEPARTMENT OF SUGAR ARE AS FOLLOWS:

- 1) Allotting cane areas based on the recommendations of the Area Delimitation Committee and orders of the Government.
- 2) Recommending to the Government reasonable cane price to the cane growers.
- 3) Exploring the feasibility of setting up of new sugar mills and allotment of cane areas.
- 4) Monitoring the activities of Coop. Sugar Mills.
- 5) Administration of Public Sector Sugar Mills.
- 6) Ensuring industrial peace in the Coop. Sugar Mills.
- 7) Formation of new roads, link roads and maintenance of the existing roads from out of the cane cess fund.
- 8) Ensuring prompt payment of sugarcane prices to cane growers.

- 9) Setting up of model farms in the mills premises, and demonstrating modern agronomic practices.
- 10) Ensuring regular cane farm visit by extension staff to have good rapport with cane growers.
- 11) Web based monitoring system developed for transparent functioning of Cane Department.
- 12) IEC activities on Scientific cane cultivation methods by conducting village meetings, demonstrations and crop seminar for cane growers.
- 13) Promotion of Modern Agricultural practices such as Precision farming, drip fertigation with sub-surface irrigation system.
- 14) Reviewing progress of new sugar complexes being set up in the state with facilities of Co-generation, Ethanol production, Tissue Culture, Bio-Composting etc.
- 15) Mitigation of Pollution caused by industrial operation.

COOP. SUGAR MILLS:

The Special Officers of the Coop. Sugar Mills are vested with powers as per the bylaws of the mills concerned to cater to the needs of the cane growers. The Coop. Sugar Mills in Tamil Nadu play an important role in economic upliftment of the rural people in the state.

The mills maintain direct contact with the member cane growers to facilitate the following:

- 1) Cane registration;
- 2) Extension services to the farmers regarding cane cultivation;
- 3) Supply of inputs like seed, fertilizer & pesticides;
- 4) Providing financial assistance / crop loans;
- 5) Issue of Cane cutting order in the order of priority;
- 6) Payment for the cane supplied by the members within the stipulated period;
- 7) Mechanisation of Agricultural operations;
- 8) Conducting in service

training to cane staff; 9) Educational tour for cane growers to visit neighbouring sugar mills and Sugarcane Research Station to impart training in the latest technologies.

RESPONSIBILITIES OF CANE DEPARTMENT OF THE MILLS:

Sl. No	Activity	Place to contact	Person to contact	Time required
1	Cane registration	Divisional Office of the sugar mills	Cane Assistant / Cane Officer	10 days
2	Supply of inputs	-do-	Cane Officer	7 days
3	Cane Cutting order	-do-	Cane Officer	Based on planting date and priority list
4	Distribution of Sugar to the Cane Growers (per T – ½ kg.)	-do-	Cane Officer	As per requirement of growers
5	Cane payment	-do-	Accounts Department Accounts Officer (Mill Site)	14 days

STATUTORY ROLE:

The Commissioner of Sugar / Cane Commissioner is empowered to exercise the powers under the following Acts / Rules.

- i) Sugarcane (Control) Order 1966 and Sugarcane (Control) (Amendment) Order 2006
- ii) Tamil Nadu Sugar Factories Control Act 1949
- iii) Tamil Nadu Coop. Societies Act 1983 and
- iv) Tamil Nadu Coop. Societies Rules 1988